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Senior Director of IT

Business Unit: Miltope Corporation
Location: Hope Hull Manufacturing Center of Excellence or Huntsville Customer Focus Center
This position is an exempt salaried role which normally works a
9/80 work schedule.

Who YOU are and what You can become:
You are a high performing leader with attention to excellence and detail. You have a passion for improvement and find delight in the development of your team. You are a strategic problem solver who finds satisfaction in the development and enhancement of technology solutions which promote process improvement and efficiency. You have proven knowledge of how to leverage technology platforms to enhance end user/customer experiences. You are looking for a role that ultimately serves a noble purpose…like our nation's warfighters.

Who WE are and where WE are going:
At **ST Engineering North America Government**, **Miltope Corporation** we apply our technology and innovation to solve real-world problems and improve lives. Our dedication to excellence and our strong track record have earned us a distinctive reputation for quality and trust as a global technology, defense and engineering group. Our diverse portfolio of businesses spans the aerospace, smart city, defense and public security segments. We are continuing to grow as our expertise and facilities around the world keep aircraft flying safely and transform and future-proof cities to make them more mobile, more secure and more livable.

What YOU will do:
You will report directly to our President and CEO as a member of our Executive Leadership Team. This position will be located in our Hope Hull Manufacturing Center of Excellence or our Huntsville Customer Focus Center (your choice). Your leadership skills and that of your directorate will play a pivotal role to integrate our rugged computing solutions across the world is assuring that our IT network and systems are architecturally efficient, operational and cyber secure.

ESSENTIAL FUNCTIONS *(To perform within this position successfully, the incumbent must be able to perform each essential duty satisfactorily. Other duties may be assigned.)*

- Develops technical roadmaps, delivering and operating stable, scalable IT solutions in: Networking, System Administration, Engineering Operations, Production Operations, etc.

- Develops and implement strategies for technology solutions that enhance the internal end user and external customer experience
- Fosters a culture of continuous improvement, innovation, and customer-centricity.
- Collaborates with stakeholders to understand their needs, translate them into technology solutions, that create value for the customer and deliver business outcomes
- Leverages expertise in Microsoft Dynamics and related technologies to develop competitive advantaged capabilities and solutions
- Leads, manage, and motivate cross-functional teams to successfully deliver IT projects on time and within budget
- Implements best practices and maintains knowledge of emerging technologies and latest trends and advancements
- Develops and maintains critical vendor partnerships
- Solves technical challenges with innovative solutions
- Provides business unit email administration and oversight
- Provides Active Directory system oversight
- Oversees and monitors endpoint protection strategy and compliance
- Coordinates with cyber security office to facilitate IT security audits, risk assessments, incident responses and investigations
- Facilitates ongoing technology, IT and cybersecurity training to end users in accordance with initiatives
- Installs, manage, and maintain physical and virtual servers serving various computing roles
- Works closely with individual stations to implement new IT technologies and related infrastructure
- Supervises installs, configures and maintains: switches, routers, servers, NAS and other hardware/software
- Accountable for IT capital/operational budgetary support and advisement for selection and replacement of equipment
- Travels as required
- Performs other duties as assigned
- Assumes other duties and responsibilities as assigned.

Supervisory Responsibilities: Yes

BASIC QUALIFICATIONS *(The requirements listed below are representative of the knowledge, skills, and/or ability required and preferred for this position.)*

Required Education & Experience:

- Degree in IT related field, or equivalent combination of education, certifications and work experience required
- Microsoft, Cisco, CompTIA, CCSP, CISSP and other industry certifications a plus

Required Knowledge, Skills, & Abilities:

- Strong Leader who can work collaboratively and independently
- Experience managing multi-sites
- Proven experience in ERP and other CRM technologies like SAP, and Microsoft Dynamics etc.
- Strong leadership skills with the ability to manage and inspire teams.
- Critical thinking and problem-solving skills and the ability to make informed decisions evaluating alternatives and trade-offs that create the highest long-term value.
- Superior communication skills, with the ability to engage effectively with a range of stakeholders.
- A customer-focused mindset, with a proven track record in enhancing customer experience through innovative IT solutions.
- Experience leading diverse IT teams within dynamic environments requiring off hours support
- Experience with NIST 800-171 and CMMC compliance
- Full and complete knowledge of IP Addressing, NATs, Packet Filtering, and all related IP methodologies
- Exposure to & understanding of the Cloud environment, Google Cloud
- Experienced with network wiring and cabling
- Basic knowledge of fiber technologies
- Able to effectively communicate high level technical details to non-technical people
- Self-starter with solid prioritization skills
- Strong multitasker with experience handling multiple dynamic tasks at once
- Available for on call emergencies as necessary
- Fluency in English; strong communication skills, both verbal and written
- Must have valid state driver's license and acceptable driving record
- Must be able to obtain USG security clearance if so required

Physical Demands and Work Environment:
Position environment is neutral with low to moderate noise exposure, is a seated position requiring the extended use of a computer and computer equipment. Position may infrequently be required to move equipment and other machinery up to 50 pounds across a room. The employee is occasionally required to stand, walk, reach with arms and hands, climb or balance, and to stoop, kneel, crouch or crawl.

YOU get more than Just compensation with Miltope:

- 401K with rich company match
- Medical/Dental/Vision Insurance
- Disability
- PTO
- Tuition Assistance
- Life and Accidental Death Insurance
- Development and Career Growth Opportunities

Please contact:

Human Resources at hr@miltope.com

It takes diverse talent to solve real-world problems. ST Engineering/Miltope Corporation is deeply committed to building a workplace community where inclusion is valued, and everyone feels welcomed. We're proud to consider all qualified applicants for employment without regard to race, color, religion, sex, pregnancy, family status, marital status, sexual orientation, national origin, disability, age, or veteran status, or any other legally protected grounds. *So, bring us your personal experience, your perspectives, and your background. It's through our differences that innovative changes are made.*

Miltope Corporation is committed to providing reasonable accommodations to qualified individuals with disabilities in the employment application process. To request an accommodation, please contact our Human Resources Team at hr@miltope.com.