



Director, Quality Assurance

Location: Hope Hull Manufacturing Center of Excellence

This position is an exempt salary role which normally works a 9/80 work schedule

Who YOU are and what You can become:

You possess a passion for Quality and are driven with a high capability of employing effective strategic and tactical initiatives that assure the highest product and process quality while driving continual improvement across the organization resulting in high customer satisfaction and efficient Operational execution. This role is key to the success of our business and as such you will own all things Quality and execute the day-to-day Quality function deployment.

Who WE are and where WE are going:

At **ST Engineering North America Government, Miltope Corporation** we apply our technology and innovation to solve real-world problems and improve lives. Our dedication to excellence and our strong track record have earned us a distinctive reputation for quality and trust as a global technology, defense, and engineering group. Our diverse portfolio of businesses spans the aerospace, smart city, defense, and public security segments. We are continuing to grow as our expertise and facilities around the world keep aircraft flying safely and transform and future-proof cities to make them more mobile, more secure, and more livable.

What YOU will do:

You will report directly to the Vice President of Operations with a dotted line to the President/CEO and be located in our Hope Hull Manufacturing Center of Excellence. You will own and be completely accountable for the creation and successful execution and management of the Quality Management System, Environmental Management System and their Continual Improvement strategies. Successful performance in this position requires leading all Quality Assurance responsibilities across organization including supporting achieving all overall company goals and objectives aligned with the business.

ESSENTIAL FUNCTIONS *(To perform within this position successfully, the incumbent must be able to perform each essential duty satisfactorily. Other duties may be assigned.)*

- Own and continually improve QMS/EMS driving enhanced and value added processes to support customer requirements, business needs, execution of company goals
- Develop measurable Quality improvement plans and data analysis methods



- Drive Key Performance Metrics continually improving Product/Process Quality
- Owner of Quality and Environmental related regulatory, third party, and internal audits and certifications (AS9100, FAA, EASA, ADEM, etc)
- Lead preventive/corrective actions collaborating with internal/external stakeholders to remediate Quality issues and continually improve QMS/EMS
- Single point of contact for DCMA, and all Quality concerns/issues
- Lead Supplier, internal, and customer Quality improvement efforts
- Employ APQP activities to further enhance DMAIC
- Interact with all levels of the organization and effectively communicate with Executive Leadership
- Develop Quality Department employees for future growth
- Other duties as assigned

Supervisory Responsibilities: Yes

BASIC QUALIFICATIONS *(The requirements listed below are representative of the knowledge, skills, and/or ability required and preferred for this position.)*

Required Education & Experience:

- Bachelors Degree in an a related Engineering field
- 10 years Quality Management experience with 5 recent years in Aerospace/DoD
- 5 years of AS9100/ISO9001 Quality Management certification experience
- Experienced in developing and executing APQP fundamentals

Required Knowledge, Skills, & Abilities:

- Strong AS9100 and DoD standards understanding
- Strong RCCA and Problem solving leadership
- Proficient in interpreting technical documents
- Strong APQP skills
- Outstanding Facilitation and Organization Skills
- Ability to analyze data/situations and draw relevant conclusions
- Six Sigma experience
- Preferred ASQ certifications (CQM, CQE, CQA)
- Ability to lead, direct, and develop others with effective Leadership that promotes transparency, urgency, extreme ownership mindset
- Ability to obtain and maintain a security clearance



Physical Demands and Work Environment:

Position environment is neutral with low to moderate noise exposure, is a seated position requiring the extended use of a computer and computer equipment. Position may infrequently be required to move equipment and other machinery up to 50 pounds across a room. The employee is occasionally required to stand, walk, reach with arms and hands, climb or balance, and to stoop, kneel, crouch or crawl.

YOU get more than Just compensation with Miltope:

- 401K with rich company match
- Medical/Dental/Vision Insurance
- Disability
- PTO
- Tuition Assistance
- Life and Accidental Death Insurance
- Development and Career Growth Opportunities

Please contact:

Human Resources at hr@miltope.com

It takes diverse talent to solve real-world problems. ST Engineering/Miltope Corporation is deeply committed to building a workplace community where inclusion is valued, and everyone feels welcomed. We're proud to consider all qualified applicants for employment without regard to race, color, religion, sex, pregnancy, family status, marital status, sexual orientation, national origin, disability, age, or veteran status, or any other legally protected grounds. So, bring us your personal experience, your perspectives, and your background. It's through our differences that innovative changes are made.

Miltope Corporation is committed to providing reasonable accommodations to qualified individuals with disabilities in the employment application process. To request an accommodation, please contact our Human Resources Team at hr@miltope.com.