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**Solutions Architect**

**Business Unit: Miltope Corporation**

**Location: Hope Hull Manufacturing Center of Excellence**

**This position is an Exempt salary role which normally works a**

**9/80 work schedule. Non-duty hours work may be required based on business need.**

**Who YOU are and what YOU can become:**

You are a high performer with an attention to excellence and detail. You are striving to learn more and ready to grow into other areas of manufacturing. You have a knack for spotting areas of improvement and provide a strong attention to detail to your work. You are looking for a role that ultimately serves a noble purpose…like our nation’s warfighters.

**Who WE are and where WE are going:**

At **ST Engineering North America Government**, **Miltope Corporation** we apply our technology and innovation to solve real-world problems and improve lives. Our dedication to excellence and our strong track record have earned us a distinctive reputation for quality and trust as a global technology, defense and engineering group. Our diverse portfolio of businesses spans the aerospace, smart city, defense and public security segments. We are continuing to grow as our expertise and facilities around the world keep aircraft flying safely and transform and future-proof cities to make them more mobile, more secure and more livable.

**What YOU will do:**

You will report directly to the Vice President of Finance or delegate in the Hope Hull Manufacturing Center of Excellence and be responsible for designing and developing technology solutions that address business needs and align with corporate strategy. May be assigned a trainer role within the scope of authority.

**Essential Functions** (*To perform within this position successfully, the incumbent must be able to perform each essential duty satisfactorily. Other duties may be assigned.)*

* Work with finance team and cross-functional leaders to analyze business processes and drive change to more effectively utilize ERP tools. e
* Identify, develop, and prioritize process changes that significantly impact the business and leverage technology.
* Become a subject matter expert on the ERP system and support critical processes such as financial close, KPI reporting, system security, and compliance with company policy and other critical business needs.
* Create technical architectures, selecting appropriate technologies, and outlining system components to meet business needs.
* Assess different technology options, considering scalability, performance, security, and cost implications.
* Evaluate business requirements, processes, and functional needs.
* Work with customer facing groups in the organization to optimize and enhance business processes in the applicable enterprise system.
* Assist in the definition of requirements, architecture, design, development, and evaluation of enterprise application systems to mee the business needs.
* Assist in the development of policies and procedures, make recommendations to promote and support an effective program.
* Analyze and develop key performance indicators from the application system to measure customer engagement.
* Administers cloud-based licensing and roles for enterprise application access.
* Oversees and works closely with vendors and partners to customize and enhance application functionality as needed to meet business needs and requirements.
* Administer, monitors, and troubleshoots ERP and other application-based systems to ensure reliability, security, and performance efficiency.
* Ensure all applicable equipment is current with the latest security updates. Performs security issue/incident review and remediation.
* Consult with management and reviews project and task proposals to determine goals, time frame and procedures for accomplishing projects, and allotment of resources.
* Serve on advisory, quality, or safety committees as a representative of the department.
* Serve as project manager for enterprise application implementations, security upgrades, or quality improvement initiatives, Identifying and scheduling project deliverables, milestones and required tasks.
* Assists in the formulation and definition of technical scope and objectives of tasks.
* Identifies and schedules project deliverables, milestones and required tasks.
* Participates in the assignment of work tasks, stand-by schedules and local training and requirements.
* Prepares status reports, metrics and keeps management, clients, and others informed of status.
* Assist team members in the resolution of technical issues.
* Responsible for interfacing with the customer about technical issues.
* Authors and/or reviews “as-is” and “to-be” business process workflows, requirements, use cases, and other relevant documentation.
* Responsible for using the trouble ticket system to input, update, and track restoral actions for customers.
* Performs other duties as assigned in accordance with functional and mission requirements.

**WORKING ENVIRONMENT:**

* Working environment will be 90% indoor, some travel may be required.
* The individual must also be willing to perform stand-by/after hours and weekend work.
* Remote work eligible upon management authorization.

**PHYSICAL ACTIVITIES:**

* The individual must be able to lift 40 lbs. unassisted and heavier items assisted.
* The individual must be able to reside at a desk working for extended periods of time.

**MINIMUM QUALIFICATIONS:**

**Education/Certifications:** Bachelor’s degree required. Bachelor’s degree in an associated Information Technology discipline is preferred.

**Licenses or Certifications Desired:**

* Microsoft Power Platforms Fundamentals (i.e., PL-900).
* Microsoft Dynamics 365 Certifications (e.g., MB-300).
* Other IT Certifications are highly desired.

**Experience:** Eight (8) years’ experience with information technology enterprise application solutions and software development. Two (2) years of experience in related field may be substituted for each year of college.

**Supervisory Responsibilities:** No.

**Qualifications** (*The requirements listed below are representative of the knowledge, skills, and/or ability required and preferred for this position.)*

* Extensive knowledge of Enterprise Resource Planning (ERP) software (e.g., MS Dynamics/D365).
* Proficient knowledge of object-oriented programming (C#, Visual Basic, X++, Javascript, etc.), cloud platforms (Azure), databases, network architectures, and operating systems.
* Proficient knowledge of Microsoft SQL Management Studio and SQL Reporting Services (SSRS).
* Knowledge of Microsoft Power Platform (BI) reporting/dashboards.
* Knowledge of MS SharePoint administration and development.
* Ability to understand business needs and translate them into technical requirements.
* Excellent written/verbal communication to convey technical concepts to all stakeholders.
* Ability to analyze problems and identify solutions.
* Ability to work in a fast-paced environment, supporting multiple projects, while maintaining high work standards, strong analytical skills and attention to detail.
* Desire to learn and keep current on the latest technological advances within the industry.
* Strong desire to move up in the organization.
* Ability to prioritize critical tasks and communicate clearly across all levels of the organization.

**YOU get more than Just compensation with Miltope:**

* 401K with rich company match
* Medical/Dental/Vision Insurance
* Disability
* PTO
* Tuition Assistance
* Life and Accidental Death Insurance
* Development and Career Growth Opportunities

**Please contact:** Human Resources at hr@miltope.com

***It takes diverse talent to solve real-world problems.  ST Engineering/Miltope Corporation is deeply committed to building a workplace community where inclusion is valued, and everyone feels welcomed.***  We’re proud to consider all qualified applicants for employment. Miltope is an equal opportunity company who does not discriminate as to race, religion, sex, sexual preference, religion or national origin. ***So, bring us your personal experience, your perspectives, and your background. It’s through our differences that innovative changes are made.***

Miltope Corporation is committed to providing reasonable accommodations to qualified individuals with disabilities in the employment application process. To request an accommodation, please contact our Human Resources Team at hr@miltope.com.